

ATENDIMENTO POR SERVIÇO - 2022

Serviço	JANEIRO			FEVEREIRO			MARÇO			ABRIL			MAIO			JUNHO		
	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME
Aveiro	2202	03:05	23:59	2256	02:54	30:59	2570	02:56	41:59	2308	04:17	40:25	2604	07:07	37:04	2834	08:06	32:27
Beja	881	10:39	14:35	962	10:54	19:31	1120	10:28	10:59	936	10:50	13:38	1109	09:58	08:06	1277	09:52	13:50
Braga	3340	08:21	37:06	3507	08:23	41:22	4233	08:26	35:32	3748	09:08	38:53	4077	08:52	54:10	3875	09:18	01:04:31
Bragança	1148	10:04	11:19	987	10:55	16:09	1252	11:11	10:47	1157	09:06	09:58	1443	10:35	15:00	1217	10:06	28:08
Castelo-Branco	930	11:25	26:09	971	10:28	21:52	1224	09:52	25:19	1065	09:08	22:54	1265	09:51	37:37	1274	09:31	31:27
Coimbra	3402	08:36	24:15	3555	08:58	28:58	4133	09:22	21:27	3610	09:15	35:25	3970	09:42	27:32	3548	09:56	47:54
Évora	1884	08:08	14:59	2084	07:31	32:11	2138	08:48	42:44	2079	08:35	38:51	2305	08:29	36:08	1948	08:27	01:00:30
Faro	4546	04:37	08:57	3601	04:49	07:47	5117	05:13	09:38	4484	05:01	10:32	5203	05:09	11:52	4907	05:22	12:24
Guarda	1199	08:58	25:46	1230	08:49	30:23	1234	09:01	39:40	1095	08:43	45:04	1211	09:06	44:45	1295	08:15	34:34
Leiria	1960	10:18	40:54	1670	10:22	57:20	1886	10:04	01:10:42	2519	09:06	01:07:50	2925	10:42	01:12:00	2893	10:09	01:20:52
Lisboa	8114	08:54	1:48:52	7470	09:54	01:54:17	8297	10:00	01:55:52	7812	09:47	01:47:44	10790	09:41	01:38:55	9007	09:04	01:44:19
Portalegre	606	09:51	14:02	634	08:50	16:42	675	10:44	17:45	636	10:34	22:16	709	11:05	24:03	743	11:36	29:03
Porto	5745	09:50	1:00:13	5614	10:12	01:24:34	6654	11:13	01:18:12	5145	10:43	01:06:17	7268	10:05	57:08	6650	09:23	51:24
Santarém	3016	08:52	37:05	3200	08:49	43:57	3622	08:07	39:56	3458	08:34	46:18	4567	08:09	43:45	3744	08:16	57:34
Setúbal	4098	08:53	52:09	3730	09:34	01:10:59	4372	09:43	01:20:16	3875	09:33	01:16:27	4939	09:15	01:20:40	4497	09:26	01:27:28
Viana Castelo	1867	09:27	17:28	1759	10:07	47:05	1906	08:29	01:17:41	1839	09:45	46:04	1994	10:50	01:21:16	1907	10:47	01:31:34
Vila Real	1275	08:28	12:48	1265	08:51	11:53	1510	08:36	19:42	1263	07:29	19:16	1506	07:56	26:40	1322	07:48	30:13
Viseu	1642	08:29	40:25	1696	08:18	48:31	2273	07:17	01:09:28	2170	07:17	01:34:53	2458	08:35	01:16:49	2572	08:26	01:06:03
TOTAL	47.855	08:11	38:06	46.151	08:09	45:30	54.216	08:01	48:39	49.199	07:59	46:44	60.343	08:22	47:56	55.510	08:09	59:06

NA - Nº de atendimentos
 TME – Tempo médio de espera
 TMA - Tempo médio de atendimento

ATENDIMENTO POR SERVIÇO - 2022

Serviço	JULHO			AGOSTO			SETEMBRO			OUTUBRO			NOVEMBRO			DEZEMBRO		
	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME
Aveiro	2909	07:53	27:53	3349	07:08	30:33	2857	07:11	20:30	2849	07:57	20:32	2790	07:31	17:46	2614	07:42	24:45
Beja	1255	10:47	18:47	1435	09:48	18:11	1472	09:35	19:58	1387	09:02	30:24	1317	10:24	24:19	1130	09:31	16:18
Braga	4165	09:43	50:01	4645	09:25	54:06	4366	09:29	37:52	3905	10:01	42:39	3765	10:17	37:15	3715	10:07	52:42
Bragança	1348	08:21	31:07	1382	09:28	11:27	1508	09:09	08:19	1234	09:46	06:52	1258	09:36	05:03	1058	08:09	06:25
Castelo-Branco	1319	10:22	50:38	1356	09:22	29:26	1322	09:37	20:09	1228	09:36	23:34	1274	09:10	18:06	1062	09:58	26:57
Coimbra	3639	10:30	53:11	3854	09:41	42:51	3430	09:48	42:33	3330	09:45	38:40	3431	10:01	37:41	3171	09:34	35:13
Évora	2125	07:48	46:19	2641	07:15	44:15	2378	07:35	33:18	2269	07:18	30:07	2199	07:35	24:27	2134	07:14	34:16
Faro	4635	05:22	12:16	4912	05:16	13:07	5635	04:46	13:57	5647	05:00	12:18	5754	05:01	12:48	4462	05:22	16:32
Guarda	1310	08:44	37:28	1471	07:29	45:44	1354	07:48	30:17	1266	08:02	24:45	1298	08:13	14:40	1174	07:38	22:12
Leiria	3097	10:40	54:17	3510	09:00	58:52	3235	09:48	41:22	2918	10:03	01:04:02	2923	09:26	41:49	2808	08:47	54:04
Lisboa	8772	09:22	01:31:17	8975	09:25	01:13:18	8662	09:21	01:05:55	7670	09:46	01:14:38	8055	09:38	57:43	7018	08:59	50:03
Portalegre	772	12:36	18:34	699	11:27	20:02	744	11:29	16:07	721	12:49	17:27	695	13:00	14:26	603	12:12	17:00
Porto	6686	09:54	01:02:28	7125	09:35	01:07:04	6781	09:36	01:03:28	6566	09:41	51:58	6816	09:31	42:37	6293	09:20	51:25
Santarém	4209	08:07	54:03	4883	08:08	51:21	5222	07:38	40:54	4765	08:10	43:13	4870	08:13	49:36	4560	07:51	47:40
Setúbal	2653	08:51	01:17:19	2972	12:14	01:00:44	3769	11:48	01:13:34	4005	12:30	56:15	4651	11:39	01:07:01	3708	11:14	01:16:58
Viana Castelo	1895	10:27	01:49:56	1952	10:50	01:25:58	2149	09:37	43:58	2126	10:08	33:50	2091	09:57	33:29	1888	09:15	41:55
Vila Real	1579	07:03	25:26	1819	07:20	40:26	1568	07:15	23:11	1535	07:16	30:18	1602	06:34	22:10	1449	07:13	38:43
Viseu	2758	08:22	46:55	2804	08:05	54:05	2508	08:06	25:55	2421	08:04	30:19	2502	07:24	27:31	2349	07:33	37:50
TOTAL	57.018	08:28	51:30	62.317	07:58	52:18	58.960	08:17	37:08	55.842	08:43	38:01	57.291	08:55	32:48	51.196	08:01	37:44

NA - Nº de atendimentos
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 TMA - Tempo médio de atendimento