

ATENDIMENTO POR SERVIÇO - 2023

Serviço	JANEIRO			FEVEREIRO			MARÇO			ABRIL			MAIO			JUNHO		
	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME
Aveiro	3247	07:49	18:16	2841	07:25	18:31	3756	07:30	16:09	2980	07:13	30:33	3698	07:54	24:04	3794	07:53	25:45
Beja	1495	09:35	21:32	1305	08:52	17:44	1765	09:05	18:16	1403	09:30	23:21	1674	09:26	26:38	1759	09:35	30:52
Braga	4585	09:32	39:08	3950	09:38	37:05	4700	09:37	31:10	4077	09:24	41:45	4926	09:53	40:28	4334	10:04	40:33
Bragança	1368	09:15	08:27	1261	08:36	06:37	1581	08:16	08:04	1169	08:35	11:40	1428	08:24	09:19	1314	08:23	10:11
Castelo-Branco	1376	09:19	22:40	1075	09:36	23:08	1472	09:06	18:50	1173	09:31	31:59	1463	09:38	25:47	1343	09:27	37:24
Coimbra	3820	09:34	39:24	3319	09:44	35:19	4276	09:38	30:03	3073	09:38	38:39	4025	09:23	40:36	3693	09:48	42:12
Évora	2571	07:42	34:24	2104	08:36	33:02	2697	08:07	34:32	2012	08:36	37:45	2400	09:04	44:39	2258	08:41	36:49
Faro	5823	05:32	18:29	5056	05:08	17:13	6603	05:21	18:17	5053	05:21	21:26	6227	05:32	19:36	5454	05:36	31:17
Guarda	1477	08:18	18:59	1329	08:10	20:11	1607	07:53	19:04	1230	08:11	25:57	1424	08:43	23:32	1333	08:15	21:15
Leiria	3334	09:43	01:05:26	2954	09:24	45:19	3582	10:42	01:02:40	2816	10:24	01:20:59	3342	10:04	01:18:13	3512	09:00	01:04:58
Lisboa	8703	09:16	57:37	7897	09:11	54:47	10090	08:55	01:06:19	7395	09:09	01:06:08	9193	08:57	57:43	7561	08:59	01:19:25
Portalegre	840	11:05	17:31	530	11:28	20:46	483	11:19	20:39	679	10:51	23:23	899	10:31	18:06	954	10:38	17:34
Porto	7475	08:45	56:19	6301	08:58	58:40	7444	09:14	01:04:29	5992	09:25	01:09:15	7292	08:38	01:05:45	6719	08:12	01:04:34
Santarém	5745	07:44	38:41	5121	07:19	48:12	5631	07:31	46:31	4535	08:04	51:48	5797	08:02	56:20	5100	07:53	54:41
Setúbal	5177	10:55	59:10	4611	11:36	57:52	5376	11:41	01:05:31	4109	11:21	58:35	4871	11:05	48:04	4642	11:20	47:05
Viana Castelo	2399	10:36	23:07	2097	10:30	31:57	2490	10:37	32:05	2078	09:54	47:30	2606	10:00	30:46	2543	09:04	38:01
Vila Real	1880	06:00	33:29	1525	05:43	29:27	1827	06:37	25:29	1529	07:42	25:57	2005	06:48	24:28	1911	06:01	50:38
Viseu	2933	07:16	34:19	2267	07:39	41:05	2997	07:33	39:05	2382	07:19	46:38	3093	07:30	36:35	3021	07:43	45:01
TOTAL	64.248	08:13	34:34	55.543	07:51	34:15	68.377	07:40	33:12	53.685	07:48	40:41	66.363	07:42	38:11	61.245	07:39	41:36

NA - Nº de atendimentos
 TME – Tempo médio de espera
 TMA - Tempo médio de atendimento

ATENDIMENTO POR SERVIÇO - 2023

Serviço	JULHO			AGOSTO			SETEMBRO			OUTUBRO			NOVEMBRO			DEZEMBRO		
	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME	NA	TMA	TME
Aveiro	3553	07:33	29:51	3768	07:42	33:16	3796	07:21	23:36	3313	07:22	29:17	3416	07:38	29:24	2862	07:14	30:42
Beja	1631	09:40	35:18	1824	09:14	30:44	1623	09:22	24:34	1622	09:19	36:09	1593	10:33	22:54	1397	09:47	29:04
Braga	4614	09:34	33:55	5158	09:08	40:47	4422	09:57	39:48	4308	09:52	35:44	4238	10:29	33:15	3760	09:51	35:02
Bragança	1433	08:06	11:42	1523	08:05	19:26	1328	07:10	08:02	1172	08:17	10:29	1262	09:16	10:24	1098	07:43	11:48
Castelo-Branco	1519	09:44	36:12	1475	09:16	33:39	1270	09:05	16:52	1270	09:41	23:49	1172	11:41	27:53	977	11:07	30:42
Coimbra	3810	09:18	42:55	3763	08:54	49:42	3546	08:59	45:15	3611	08:54	42:32	3427	09:29	46:42	3003	09:08	40:15
Évora	2134	09:42	53:57	2380	09:13	42:09	1996	08:56	37:32	2351	08:49	27:20	2482	08:49	19:55	1907	09:17	24:36
Faro	5003	05:35	29:17	4807	06:13	28:34	4750	06:01	23:43	4817	06:08	25:07	4851	06:35	29:52	4107	06:02	35:07
Guarda	1451	07:05	32:19	1705	06:54	37:44	1318	08:41	32:00	1294	08:20	27:58	1174	07:58	27:31	1044	08:26	29:10
Leiria	3333	09:47	01:09:45	3478	08:31	01:05:37	3135	09:21	01:07:14	3154	09:56	51:26	3056	09:42	56:42	2384	09:56	01:02:03
Lisboa	7545	09:02	01:20:00	6658	09:23	01:24:44	7614	09:15	01:09:30	8168	08:56	01:19:07	8252	08:26	01:42:10	6261	09:18	01:23:35
Portalegre	858	11:11	17:27	993	11:16	16:08	943	10:25	17:20	862	10:22	17:26	893	11:09	16:40	726	10:56	21:27
Porto	7033	08:37	57:53	7447	08:42	01:10:37	7117	08:20	59:34	6881	07:54	32:06	7194	08:30	43:37	6016	08:30	45:45
Santarém	5669	07:39	42:09	5679	08:02	49:13	5467	07:39	40:12	5253	07:46	43:13	5133	08:06	46:56	4212	07:54	49:25
Setúbal	4229	10:54	52:21	4805	11:54	53:22	4261	11:48	47:50	4359	11:45	46:29	4511	11:43	39:23	3802	11:35	43:55
Viana Castelo	2886	08:10	01:02:05	2497	08:37	01:27:53	2148	08:20	01:07:42	2311	08:25	33:51	2392	08:03	43:06	1972	07:46	01:08:29
Vila Real	2094	06:53	36:46	2250	07:02	36:19	1785	06:22	24:43	1956	06:20	32:44	1884	06:45	35:50	1497	06:31	34:35
Viseu	3302	07:13	01:00:02	3376	06:57	51:53	2755	07:29	36:39	2479	07:32	38:12	2726	07:13	40:54	2364	07:03	46:44
TOTAL	62.097	07:37	43:56	63.586	07:38	45:20	59.274	07:46	37:18	59.181	07:29	39:09	59.656	08:02	36:24	49.389	07:49	40:38

NA - Nº de atendimentos
 TME – Tempo médio de espera
 TMA - Tempo médio de atendimento